

Akshay Makhija
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Executive Synopsis

- Implementation of ISO 27001:2013
- Access review, SOA, Risk Assessment, Process gaps and Risk analysis
- Experience in IT audits like SOX, ITGC, SOC1/SOC2 for Banking, Educational institution, software, service, and health care industries.
- Handling External Audits for various compliances
- Soft skills, People management & Client coordination
- Experience in testing internal control over financial reporting (ICFR)
- Documenting and implementation of BCP for logistics organization
- SOX testing/ review for privileged access to application from IAM (Identity Access Management) Standpoint
- ISO 9001:2008 implementation and internal audit
- Played integral role during various key projects as: Business process Mapping, CAPA, Lean opportunities, Value stream mapping, Time motion study and Operator Guidance
- Completed Lean Six Sigma projects

Work Experience

PragmaticPlay Pvt Ltd

April'20- Present

- Working as **IT Compliance Specialist – Cybersecurity & software compliance**
- ISO 27001:2013 implementation
- Conducting statutory audits from IT security perspective
- Access Reviews, Risk assessment and IT production gaps assessment
- 3rd party Risk assessment. Vendor security and Data privacy requirements
- Awareness activities for ISMS user policies
- Review of access provisioning Firewall, DNS and production servers
- Data Backup and restoration procedures implementation and review from compliance standpoint
- Review of unsuccessful login attempts on the production servers, applications and DBs
- Managing vendor data security assessment and mitigation through legal contracts
- Revamping policies and procedures around GDPR, sensitive data stored in DB, PII Handling and privacy practices

Delhivery Pvt Ltd

August'19- April'20

- Working as **Senior Consultant/ Manager – Cybersecurity & software compliance**
- Internal monitoring and review Risk management IT General Controls
- Awareness activities for ISMS user policies
- AWS data security practices benchmarking
- Documenting and implementation of BCP
- Conducting BIA across operations
- Managing vendor data security assessment and mitigation through legal contracts
- GDPR gap assessment
- Revamping policies and procedures around PII Handling and privacy practices

Ernst & Young GDS

Apr'18- Present

- Working as **Senior Consultant – Risk Advisory**
- Team - **Risk Non-Financial**
- Monitoring, Review and Ensuring that Risk management IT General Controls are enforced and proper evidences are generated based on frequency for Audits for various clients

- Handling client engagement end to end for ITGC testing (interim, YE & 107GL form)
- Performing control reviews across a variety of industries for regulatory and audit purpose
- Managed and delivered multiple end-to-end Business and IT controls review engagements for major global and domestic organizations across industry verticals like, Education, Application service provider, Financial institution and service industries.
- Reviewed/re-performed testing of SOX controls as part of validating design and operating effectiveness
- Assessing the business risks and the internal controls framework along with the validation of preventive and detective controls within the globally recognized framework
- Ensuring delivery for 100% monitoring engagements and their execution.
- Analyze & report status, performance and results of Quality Reviews done for peers.
- Taking initiatives in providing feedback to peers for the knowledge on executing ITGC

American Express

Feb'16 – Mar'18

- Worked as **Lead SOX Quality Analyst - Global Servicing Network**
- Team - **Access Management**
- Compiled evidences for each ITGC control based on risk and frequency of the control to demonstrate compliance with SOX and information security
- Ensuring all Successful migration by leading projects from a Sox And Audit perspective.
- Ensure participation in the Integration of Global BCP plans as well as the execution when necessary
- Analyze & report status, performance and results of Quality Reviews.
- Taking initiatives in providing feedback to Customer/Business units on incomplete or inappropriate segregation of requests working within the Information Protection guidelines.
- Process mapping of the QC Audit process and its Time motion study
- Planning & Conducting Six Sigma, lean and various other training sessions
- Active member of Employee engagement team at TRAM level
- Gathering information and constantly updating knowledge on the various changes that are happening in the field of quality audit
- Work closely within team both internal and external for Gap analysis to ensure accuracy of the Access management QC process

IENERGIZER LTD

Mar'15 – Feb'16

- Worked as an **Team Lead**
- Team - **Corporate Quality**
- Driving Six Sigma projects (AHT, CSAT & ART) for voice and chat processes
- Conduct internal audit for ISO 9001:2008 & ISO 27001:2013 (ISMS)
- Process mapping of all the existing and new processes
- Initiating internal communication regarding the progress of such quality standards across departments
- Maintenance of files and documents pertaining to quality audits
- RCA and CAPA for audit findings
- Conducting Six Sigma training sessions
- Conducting ISMS awareness session for the new hires

EMKAY AUTO LTD

Dec'13 - Mar'15

- Worked as an **Project Engineer**
- Team - **ADMIN**
- Conducting ISO 9001:2008 audits for various business process and implementation for new parts
- Development of Cabin Structures Fabrication project for Indian railways (DMW Patiala)
- Vendor development of parts and process for cost reduction and quality improvement
- Process sheets, Time study, cost analysis, Man rate per piece, Man power analysis documentation and Analysis for existing process for identifying opportunities for Lean manufacturing projects, Six Sigma projects, Poke yoke and Kaizen opportunities

JCBL LTD

Sep'12 - Dec'13

- Worked as an **Engineer**
- Department – **PED (PRODUCTION ENGINEERING DEVELOPMENT)**
- Conducting ISO 9001:2008 audits for various business process

- Implementation of Six Sigma DFSS and DMAIC projects parts such as process development, Process sheets, Time study, cost analysis, Man rate per piece and Man power analysis

Educational Qualifications

Course (Stream)/Examination	Institution	University	Year of Passing
Graduate Mechanical Engineering	Lingaya's Institute of Management & Technology(LIMAT), Faridabad	MDU, Rohtak	2012

Personal Attributes

- Active in organizing Motorsports and off-road events as a personal hobby
- Optimistic, Fast learner and Supportive in attitude
- Versatile and Adaptable to varied situation
- Co-operative and Process enhancement enthusiast

Personal Profile:

Date of Birth	31/10/1990
Languages Known	English and Hindi
Marital status	Married
References	To be furnished upon request