

CURRICULUM VITAE

NEENA RAI

6 Lochnagar Rd
Vishnu Niwas
Darjeeling,
West Bengal
734101

PROFESSIONAL PROFILE

Enthusiastic post graduate in mass communication and also a graduate in journalism and travel and tourism.

Education Qualifications:

QUALIFICATION	SPECIALISATION	BOARD/UNI	YEAR
10 th Std	ARTS	ICSE	2007
12 th Std	ARTS	ISCE	2009
B.A	HISTORY, JOURNALISM & TRAVEL TOURISM	BANGALORE UNIVERSITY	2009-2012
M.A	MASS COMMUNICATION	INTERNATIONAL INSTITUTE OF MASS MEDIA, GURU JAMBESHWAR UNIVERSITY	2012-2014

RELEVANT EXPERIENCE

- Internship with The Statesman
- Internship with India Today, Features Department.
- Summer internship – Managed front office desk operations
- Advanced Print Media – Certificate course
- Documentary Making – Certificate course
- Entrepreneurship Development Program – Certificate course
- Diploma in Software Application

EXPERIENCE

- Internship with the Statesman, Reporting
- Internship with India Today, Features Department.
- 10 months with Tele Performance as a Customer Care Executive (AT&T process-2015)
- 2years with American Express as Customer Care Professional(2016-2018)
- Personiv as Senior Client Care Associate(2018-2020)

FIELD OF INTEREST

- Travelling and exploring new places(culture and traditions)
- Communicating with people
- Singing
- Listening to music
- Photography

PERSONAL DETAILS

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