



Nabanil Das

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PROFESSIONAL SUMMARY

Qualified Mechanical Engineer with distinct knowledge of **Oil Refinery** equipment and extensive understanding of **Oil and Gas Field**. Committed to providing top-notch and accurate work with excellent eye for detail. Consistently commended for managing stringent deadlines and under-budget project completion.

SKILLS

- Microsoft Office proficiency
- Proficient trouble shooter
- Patient and diligent
- Vast technical knowledge
- Diverse PC knowledge
- Quality focused
- Organized and proactive

WORK HISTORY

CUSTOMER SERVICE ASSOCIATE 11/2019 to 10/2020

FIS Global Business Solutions Private Limited | Gurgaon, Haryana

- Provided thorough support and problem resolution along with online billing and account issues for VODAFONE UK customer's via live chat .
- Managed over 30 chats per day and made upselling of client products to customer's on chat .
- Maintained composure and patience in face of difficult customer situations .

TRAINEE ENGINEER 08/2018 to 04/2019

Albanna Engineering LLC | Dubai, Dubai

- Expansion of existing plant (ENOC PROJECT) from August 2018 to April 2019
- Progress tracking, Progress monitoring & Reporting, Updating schedule, preparing reports as per client's requirements & contractual agreed terms.

EDUCATION

Bachelors in Technology | Mechanical Engineering

Sikkim Manipal Institute Of Technology, Sikkim

High School Diploma

Maharishi Vidya Mandir Public School , Guwahati, Assam

Associate of Science | Physics , Chemistry And Maths

St Francis D'Assisi Sr Secondary High School, Guwahati , Assam